Wrong Bills by DESU

6290. SHRI SRIKANTA JENA:
SHRI AVTAR SINGH BHADANA:
SHRI S. N. VEKANIA:
SHRI MADAN LAL KHURANA:
SHRI GEORGE FERNANDES:

Will the Minister of POWER AND NON-CONVENTIONAL ENERGY SOURCES be pleased to state:

(a) whether the Government are aware that Delhi Electricity Supply Undertaking (DESU) is sending faulty bills to its consumer;

(b) if so, the number of such bill sent during the last one year with reasons therefor; and

(c) the steps taken/proposed to be taken by the Government thereto?

THE MINISTER OF STATE OF THE MINISTRY OF POWER AND NON-CONVENTIONAL ENERGY SOURCES (SHRI KALP NATH RAI): (a) to (c). Keeping in view the large number of electricity bills to be issued by DESU pertaining to about 17 lakh consumers, some cases of faulty billing arise due to human errors, mistakes in taking meter readings or in feeding the date into the computer. The complaints about discrepancies in the electricity bills were 2.82% in March, 1991, which has been reduced to 2.15% in Feb., 1992. The steps taken by DESU to check issue to wroing bills include strengthening of supervision on meter reading, replacement of defective meters, reconciliation of consumers' connection numbers, opening of centralised complaint cell at the computer centre and closer monitoring of billing work. Action is also taken for early rectification of the discrepancies in the bills on receipt of complaints from the consumers.

Missing Cheques of Doordarshan

6291. SHRI MOHAN RAWALE:
SHRI SHARAD YADAV:

Will the Minister of INFORMATION AND BROADCASTING be pleased to state:

(a) whether the Doordarshan Kendra, Delhi has sent several cheques by Registered Post to various parties for films and other programmes;

(b) if so, whether those Registered letters lettered have been allegedly pillaged in transit and cheques fraudulently encashed;

(c) if so, the details thereof;

(d) whether the matter has since been investigated;

(e) if so, the outcome thereof;

(f) whether the involvement of Doordarshan employees have been found;

(g) if so, the details thereof; and

(h) by when the actual payees are likely to get their due amounts?

THE DEPUTY MINISTER IN THE MINISTRY OF INFORMATION AND BROADCASTING (KUMARI GIRIJA VYAS): (a) and (b). Yes, Sir.

(c) As per complaints received by Doordarshan Kendra Delhi three cheques involving a sum of Rs. 11.85 lakhs have been fraudulently encased by opening fictitious accounts in the banks. These Cheques wore meant for M/s Vikings, Bombay, M/s Rukmini Arts International, Bombay and Sh. A. Yatish Babu of Madras.